



photo by Keith Torgeson

RINGER

AUGUST 2018

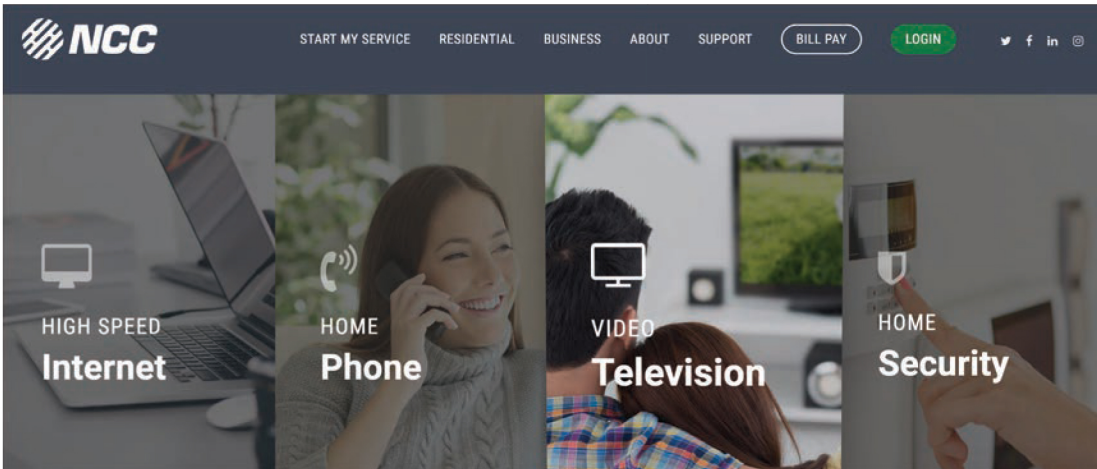


Check out the new NCC website today!

www.nccray.com

Some of the beneficial features include:

- **Service Form** that you can use to determine services you would like from NCC and initiate a service request. This will become a Bundle Builder calculator in the near future.
- **Login** page provides access to login to your NCC email, spam email, SmartHub, and Voicemail. This is also where you would go to make a payment for services.
- **Frequently Asked Questions** where we have provided answers to the most asked questions.
- **Services** listed by Business and Residential Customer.
- **Support** page which provides all of NCC's contact information.
- **Who We Are** page which holds the newsletter, welcome booklet, broadband speed test, and much more. This is also where you can meet our NCC team!
- You can also find **quick links** that will take you to the NCC Facebook page and the NCC LinkedIn page, plus an area on the homepage for limited-time content including, grant opportunities, promotions, etc.
- **Speedtest** will allow you to test your Internet speed from your location to the NCC office and back, unlike others you find online that test outside of the NCC network which we have no control over.
- **Speed Calculator** – Coming Soon!



The new website will continue to evolve. We invite you to visit www.nccray.com and take a tour through it. It is our hope that you will find it easy to use and full of useful information.

Annual Meeting Highlights

The 2018 NCC Annual Meeting of members was held at NCC in Ray on Tuesday, June 19, 2018. General Manager/CEO, Jeremy Becker talked about broadband being the foundation of NCC's future and focused on meeting the communication demands of members. Upon completion of the fiber build and electronic upgrades, all NCC services will be utilizing IP based technology. A new logo for the cooperative was revealed which better supports service offerings and NCC's connections throughout the state of North Dakota, our country and the World.

A delicious picnic style meal was served by the NCC employees to approximately 517 people at the NCC warehouse. Prior to the business meeting, DMJ entertained the crowd with a variety of instrumentation and beautiful harmony. Children enjoyed the kids activities, which included inflatables and spraying water from a fire hose on a truck provided by the Ray Fire Department.

The business meeting was called to order by President AJ Cvancara at 6:30PM. Three directors, including Roger Manger in District #1, Troy Donnelly in District #2 and Nathan Jepsen in District #6 were re-elected to three year terms on the Board of Directors. Jen Bingeman introduced herself as NCC's new CFO and reported on the coop's financial state, which continues to be very sound even though the debt load has increased substantially since undertaking the large financial investment of a complete fiber build; and the Universal Service Fund, which is one of the main vehicles used to keep rates low and affordable in the high cost rural areas, remains underfunded forcing budget constraints on rural providers such as NCC.

Many prizes were given away throughout the meeting. The grand prize of \$500 cash was won by Vickie Augustus from Tioga. Kids grand prizes of a girls and boys bike was won by Isaak Hanson and Taylor Rasmussen.

2018 Adult Prizes & Winners!

- \$25 Cash Mike Weyrauch - Ray
- \$25 Cash Linda Fretland - Tioga
- \$25 Cash Vickie Augustus - Tioga
- \$25 Cash Erling Hodenfield - Ray
- \$25 Cash Paul Eraas - McGregor (Tioga Exchange)
- \$25 Cash Joyce Tong - Ray
- \$25 Cash Delores Grimson - Ray
- \$25 Cash Emil Bleken - Alamo
- \$25 Cash Rod Dahl - Ray
- \$25 Cash James Kimball - Noonan
- \$25 Cash Tom Weyrauch - Ray
- \$25 Cash Ilene Rivers - Wildrose
- \$25 Cash Bonnie Nielsen - Bowbells
- \$25 Cash George Miller - Tioga
- \$25 Cash Vernon & Norene Knudson - Tioga
- \$25 Cash Charles & Lois Daniel - Ray
- \$25 Cash Martin Hansen - Zahl (Grenora Exchange)
- \$25 Cash Wayne Lervik - Crosby
- \$25 Cash Barbara Ulven - Tioga
- \$25 Cash Curtis & Christine Knudsvig - Crosby
- \$25 Cash Rolf Gjørven - Williston (Epping Exchange)
- \$25 Cash Julian Nygaard - Crosby
- \$25 Cash James Martinson - Ray
- \$25 Cash Evelyn Enget - Powers Lake
- \$25 Cash Leo Walter - Ray
- \$25 Cash Vickie Augustus - Tioga
- Flashlight (donated by NISC)
- Blanket (donated by NISC)
- Igloo Soft-side Cooler (donated by NISC)
- \$25 Scheels Gift Card (donated by Border States)
- \$25 Scheels Gift Card (donated by Border States)
- \$25 Scheels Gift Card (donated by Border States)
- \$50 Gift Card (donated by CNE)
- \$50 Gift Card (donated by CNE)
- \$50 Gift Card (donated by CNE)
- \$50 Gift Card (donated by CNE)
- \$50 Gift Card (donated by CNE)
- \$50 Gift Card (donated by CNE)
- \$50 Gift Card (donated by CNE)
- Variety Gift Pack (donated by BEK)
- \$50 Cash (donated by JSI)
- \$50 Cash (donated by JSI)
- \$50 Cash (donated by JSI)
- \$50 Cash (donated by JSI)
- GRAND PRIZE: \$500 CASH



Bryan Benson, NCC employee, demonstrating the NCC Security and Video Surveillance systems with a customer.



Kate Vejtas, NCC employee, registering Julian Nygaard of Crosby



NCC Employees serving free meal.

Kids' Prizes & Winners!

- Bubble Leaf Blower Milana Weflen - Tioga
- Disc Launcher Set Zacharias Huck - Wildrose
- Walking Pet Zoya Christophersen - Ray
- Lite Brite Ava Smith - Ray (Epping Exchange)
- Hydro Blitz Water Gun Trey Lambert - Ray
- Dude Perfect Smash Football Set Gracie Melberg - Tioga
- Spirograph Austyn Cvancara - Wildrose
- Wagon with Blocks Berkly Thomas - Powers Lake
- Adventure Force Clash Combat Marren Severson - Ray
- RC Thunder Tumbler Henry Hass - Ray
- Boys' Bike Isaak Hanson - McGregor
- Girls' Bike Taylor Rasmussen - Williston (Marmon Exchange)

Photos taken by:
Amanda Magnuson
Photography, Ray



PLAY FACEBOOK BINGO!



"Like" us on Facebook

WIN great prizes like a

- Smart HDTV
- Wireless Bluetooth speakers
- \$20 NCC Bucks and more!



Starting August 27th, watch our Facebook on Mondays-Fridays for the Bingo number of the day. Play along at home with the Bingo cards found at area businesses or stop by our office in Ray to pick a game piece up. Follow us on Facebook for a list of places to pick up a game piece. If you think you've won, hurry down to our office or take a picture of your Bingo and email to ncc@nccray.com. The first person with a Bingo wins!

Winners must be a current NCC customer who "Like" our NCC Facebook page and are over 18 years old. One prize per household. Each prize will be awarded to the first participant to complete any part of their game board by marking the appropriate squares on any portion of their game with called Bingo numbers. Bingo cards must be readable to be verified for accuracy. The Bingo game will end at 11:59 pm CST on October 1, 2018, or when the last prize is claimed. A limit of one (1) game piece per NCC account may be obtained via mailed November bill statements or in person at NCC's office at: 111 Railroad Ave. Ray, ND 58849, while supplies last. No purchase necessary. Additional rules may apply. See rule sheet for details. Product images are for illustrative purposes only and may differ from the actual product. Amazon, Kindle, Echo, Alexa, Dash, Fire and all related logos are trademarks of Amazon.com, Inc. or its affiliates.



NCCRAY.COM / 568-3331 /    

CHANGING LIVES. MAKING CONNECTIONS.

NCC's New Look

Business
Services

The NCC
Community

We hope you are enjoying the new look of our monthly newsletter, the Ringer, and the newly designed website www.nccray.com. They were both re-designed with our new logo. The website and newsletter are used to relay information to you about NCC products, services, events, technology and industry information.

The website content was minimized so that visitors can quickly access NCC information. For new customers, information about services and ordering services is priority. Current customers need to be able to access email, payment methods, promotions and our newsletter. Check out the short video that was played at the 2018 NCC Annual Meeting that introduces NCC's new logo and brand. It provides a great summary of where NCC's been, where we're going and introduces the new logo and brand.

FRS Grant Applications Must Be Postmarked by September 15th

• FRS Grant

The Foundation for Rural Service awards grants that range from \$250 to \$5,000 and support organizations and projects that fit into the following categories: business and economic development, community development, education and telecommunications. A letter of support from NCC must accompany the application.

• **Applications** can be found at www.nccray.com. Please email ncc@nccray.com or call our office 568-3331 with any questions.



Back to School

- Sign up in August to receive paperless statements and **WIN a backpack full of school supplies and an Amazon Echo Dot!**
- Enter again to win by signing up for SmartHub, NCC's online customer portal.



Go Green!

800-245-5884
www.nccray.com

Congratulations to the July paperless promotion winner! **LISA NELSON** of Powers Lake won two grandstand passes to the North Dakota State Fair.

Send Us Your Pictures

Send Us Your Pictures for the 2019 NCC Calendar!



NCC is pleased to announce the 2018 photo contest. Winners will have their photos featured in the 2019 NCC calendar. The free calendar will be available to customers in the NCC office by Thanksgiving.

- *Entries must be color photos taken within northwest North Dakota by a person that receives at least one of our services: Internet, Telephone and TV.*
- *Photos must be high resolution or we are not able to use them.*
- *Submit by email to ncc@nccray.com. Or drop off at our office in Ray at 111 Railroad Avenue. Or mail them to NCC, ATTN: Photo Contest, PO Box 38 Ray ND 58849.*
- *Deadline is October 1, 2018.*
- *Like us on Facebook to view photos which are submitted to the contest: www.facebook.com/northwestcommunications.*

New Listings

ALAMO

Staman Tina528-5265

BOWBELLS

Johnson Monica.....377-2217

Stephany Mary.....377-5689

COLUMBUS

Mollet Haley939-5424

Remlinger Wilson & Tina939-7852

CROSBY

Brady Tyler965-5019

Doboga Darryl965-3882

Kron Lisa965-4564

Kyvik Jared & Jorgina.....965-8431

EPHING

Hanson Les & Renae.....859-5730

Leavitt Robert & Donna Jo859-4573

Williams Plumbing & Heating859-2888

Parchim Mark859-6626

FLAXTON

Peterson Danny & Lynnell596-6649

GRENORA

Johnson Walter & Tammie.....694-6652

MARMON

Lindsey Gary826-3442

Teske Karissa826-3299

POWERS LAKE

Axelsson Justin464-3046

RAY

Brown Jacob568-4617

Dancer Randy.....568-6661

Hoerner Jesse & Kelsey568-3966

Selle Steven & Dora.....568-2430

TIOGA

Aguirre Erica664-4859

Badlands Development II LLC ...664-3741

Falcon Naudia664-6058

Foster Thomas664-2967

Holmes Daniel664-4751

Magana Maria664-5946

Marcum Casey664-5236

MTR.....664-7766

Norton Alan664-8055

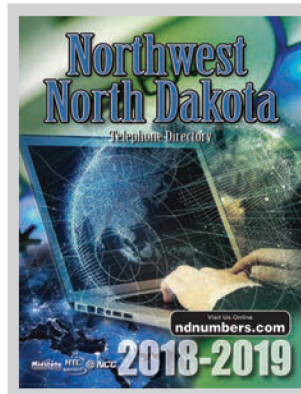
Palin Alex & Erica664-4684

Scholz Matthew.....664-5995

Stodden Andrew & Jamilla664-3641

You should have received your free copy of the new Northwest ND Telephone Directory in the mail. Additional copies will be available at area financial institutions in the NCC service area. Please check your listing and contact Sheri at NCC at 568-3331 with any changes, so that they can be made for the 2019-2020 print directory. You can also visit NCC's Online Telephone Directory. You can find the link on our website www.nccray.com. The online directory is updated regularly for new listings which might not be in the printed directory, since it's updated once per year.

New Telephone Directories!



USF Fee Removed on Internet Service

The FCC released an order on June 8th stating that that forbearance was granted for relief from application of USF contribution requirements for rural LECs, such as NCC offering broadband internet access transmission on a common carrier basis. **This means that NCC no longer will be charging the FUSC fee on your Internet service.** This fee is listed as 'DSL SPECIAL ACCESS SERVICES REVENUE SURCHARGE.' You will see this fee removed beginning with your August statements from NCC. The FUSC charge on Telephone service still applies. Please call NCC at 568-3331 if you have any questions.



Notes

- **Remember to dial 811 before you do any digging!** One call will contact all of the utility companies, so that all of your utility lines can be located. It's free and it will protect you from injury and unwanted expenses. It's the law!
- **NCC will be closed Monday, September 3rd for Labor Day.** Celebrate the economic and social contributions of America's workers, including all of those at NCC. Emergency outages can be reported by calling our office at 568-3331.

Join Us at August Events!

- August 3rd
Ray Chamber Burger Challenge
- August 3rd - 5th
Grain Palace Days in Ray
- August 4th - 5th
Powers Lake Days
- August 11th -12th
Drone Camp in Tioga
- August 16th
Crosby Community BBQ

Report Trouble: 611
Email: ncc@nccray.com
Ph: 701-568-3331 or 800-245-5884
Directory Assistance: 411
Call Before You Dig: 811
Newsletter Editor: [Angela Schepp](mailto:Angela.Schepp)
Design: lori@leutzgraphics.com

Business Hours: M-F 8am to 5pm.
NCC Message Center will take calls outside of these hours.

Make a payment anytime by using Secure Pay 1-888-816-8068 or SmartHub www.nccray.com or download the app