

photo by Steve Oehlenschlager

RINGER

OCTOBER 2018



October is National Coop Month



**We hope you will be able to join us
at these appreciation events
and to celebrate cooperatives:**

- Friday, September 28th
NCC, Burke Divide and New Century Ag will be sponsoring a free tailgate BBQ during the DCHS vs. Tioga football game in Crosby.
- Tuesday, October 9th
from 7-10 a.m. a free pancake breakfast will be served at the Ray Golf Course by area cooperatives.
- A United Blood Services Blood Drive will be held at the Ray School on Wednesday, October 10th from 12-6 p.m.
- NCC and BDEC will sponsor a free pancake breakfast at the Powers Lake Senior Citizens on Wednesday, October 23rd from 7-10 a.m.

COOPERATIVES
SEE



Doing business with a cooperative means doing business with an entity that shares the same values as most Americans. Cooperatives impact families, neighborhoods, communities and the national economy in very significant ways, providing solutions to some of the nation's toughest challenges. As a customer of a cooperative, you become an owner. Cooperatives are motivated not just by profit, but also by service, to meet our members' needs for affordable and high quality services.

NCC Employee Awards



Elda Titus



Zach Essler



Richey Hopkins



Steve Hobson



Robert Reopelle



JD Holmen



Ryan Olson



Bryan Benson

Northwest Communications Cooperative (NCC) General Manager/CEO, Jeremy Becker announced the Years of Service Awards and thanked board members and employees for the time they've given to NCC at the Annual NCC Awards Banquet held on August 31st.

Elda Titus, Director serving the Powers Lake and Columbus exchanges received an award for 35 years of service to NCC. Other employees receiving awards included: Robert Reopelle, Zach Essler and Steve Hobson each receiving awards for 5 years of service; and Richey Hopkins and JD Holmen receiving an award for 1 year of service.

NCC Employees Receive Certificates:

NCC employees Ryan Olson, Bryan Benson, Bob Reopelle and Steve Hobson recently received certificates for training they completed in Rooftop Safety. This training was sponsored by TT&S and instructed by BTS.

NCC Service

Temporary Disconnect Plan Available

NCC offers a temporary disconnect plan for customers who wish to temporarily discontinue your services, but retain your telephone number, directory listing and email account while you are away for the winter. Monthly service fees are suspended. You must call in the spring when you return, to reconnect. Reconnect fees of \$25 per service do apply when service is reconnected.

Pease call NCC for more information 568-3331.



More Ways to Love TV – watchTVeverywhere (WTVE) is Free from NCC

Watch thousands of hours of programming from participating networks on your PC, laptop, tablet or smartphone anywhere you have Internet access. Watch your favorite shows, anywhere and everywhere. Stream ESPN3, HBOGo and so many more on demand with WTVE.

- ESPN3 is an online streaming service that provides live streams and replays of global sports events.
- HBOGo is a TV Everywhere service offered by HBO. Stream and enjoy instant and unlimited access on a laptop, tablet, phone or PC if you are an HBO subscriber of NCC TV.

Access your local TV/Video channels anywhere you go. You can view your same TV channels without having to pay for another TV subscription. Visit nccray.com or call today to add these free features.



Restore Your Services

Restore Disconnected Services
Online Through SmartHub!



Access SmartHub

24 Hours/7 Days a week at www.nccray.com

Customers who are Smarthub users and have been disconnected for non-payment, now have a new feature available. You can pay your bill online and restore services without talking to a customer service representative. Once logged into SmartHub, you would choose a "reconnect" box which automatically adds on restore fees and also submits a restore service order. Your Telephone, Broadband Internet, and TV are able to be restored automatically once payment is made and confirmed. There are some restrictions with this, and depending on what services customers have, this feature may not restore all services until the order has been completed by a CSSR. The restore process can take several minutes for services to be completely activated. This is just another tool to provide more flexibility for the customer.

SmartHub, NCC's Online Customer Portal:

SmartHub is the online portal for viewing your current and past bills, pay your bill, report a trouble, and receive notifications.

If you are not a SmartHub user, you can sign up today by going to nccray.com and clicking on Bill Pay. You will need your account information to sign up. Once in SmartHub, you can also select the type of notification you would like to receive including, text messages, emails, and push notifications for the following: suspend for non-pay disconnect, scheduled payments, expired credit cards, declined auto pay. Customers who are not SmartHub users will only receive a letter. SmartHub users will receive an email unless you have gone in to select the notification you prefer. SmartHub can also be downloaded as an app on your smartphone. Sign up today!



Pride of Dakota
north dakota originals

Sign up in October to get
paperless statements and
WIN a basket full of
Pride of Dakota items!

- Enter again to win by signing up
for SmartHub, NCC's online
customer portal.

Go Green!

NCC

800-245-5884
www.nccray.com

NCC Donates to School

The NCC Board of Directors recently provided a donation to the Powers Lake School to be used towards the lights at the football field where the Ray/Powers Lake Outlaws will play on Friday, September 28th, which is the first of hopefully many future opportunities Powers Lake will have to host home football games in many years. Seth Wisthoff, High School Principal at Powers Lake School/Assistant Football Coach of the Outlaws said that 'Many people in the community want to be able to experience the Friday Night Lights that so many around our country get to experience in their home towns each fall.'

According to Jeremy Becker, NCC GM/CEO, 'We believe it is important to be good corporate citizens, and support of the schools and sports programs in our area, which will continue to support a good quality of life in northwest North Dakota.'



New Listings

ALAMO

Brickey Ben528-8455
Staman Tina528-2043

BOWBELLS

Rilea Daniel377-4829

CROSBY

Bridges Teon965-2426
Nygaard Seth & Stephanie965-2763
Osterman Karl965-4189
Rogers Sharon965-8569
Shaw Linda965-5136
Stearns Wesley.....965-5819

EPPING

Hupp Frank859-4059
Sheehan Matthew859-4798

LIGNITE

Keplin Mark933-7722

McGREGOR

McGinnity James & Veronica546-4711

POWERS LAKE

Celeste Moody LMT.....464-6520
Cordray Teresa464-6125

RAY

Burback Ken & Heatherlynn568-2390

ROUND PRAIRIE

Apex Well Servicing USA875-2552
Braun Intertec Corp.....875-5035
Eldred Joshua875-2957
Huxoll Katelynn875-4031
Lamb Timothy875-2466
Ben Rolland875-2961
Turner Garrick & Amanda875-3810
Upson Billy & Misty875-2525

TIOGA

Artz Wayne & Ruthie.....664-4282
Attanasio Jared664-7307
Beasley Todd & Valleri664-5447
Berkembush Donald & Shelby664-8922
Doc's Diesel & Performance LLC. 664-4350
Fallin Christi.....664-8342
Holmquist Jesse & Sylvia664-8470
I.E.Logistics LLC664-8779
Koberg Trent.....664-2620
Madsen Lucky & Brittini664-4017
Nakatani April664-6908
RTR Oilfield Services664-7433
Staal John664-2059
Uhlich Cody & Donna664-2280

WILDROSE

Mitchell Steve & Michelle539-3021

CHANGING LIVES. MAKING CONNECTIONS.



Remember to dial 811 before digging!

You can also file your locate requests 24/7 using ND One Call's ITIC system by going to www.ndonecall.com. It not only saves you time and protects you from potentially costly damage, it's also required by ND state law.

Notes

- **The Federal Universal Service Charge (FUSC) Surcharge** Factor recovers costs associated with NCC's contributions to the federal universal service fund program. Effective October 2nd, 2018 and for the 4th quarter of 2018 the FUSC contribution factor will increase to 20.1% on your bill.
- **Happy Halloween!** All of us at NCC hope all of your ghosts and goblins stay safe and have a fun time trick-or-treating. Stop by the NCC office in Ray on Halloween from 8:00am to 5:00pm for some treats!
- **2019 NCC Calendars!** The new calendar featuring our Calendar Photo Contest winners will be ready to pick up at our office after Thanksgiving!

Report Trouble: 611

Email: ncc@nccray.com

Ph: 701-568-3331 or 800-245-5884

Directory Assistance: 411

Call Before You Dig: 811

Newsletter Editor: Angela Schepp

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Business Hours: M-F 8am to 5pm.
NCC Message Center will take calls outside of these hours.

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