

New Listings

BOWBELLS

Ganskop Brandyn & Alexandra377-8257

CROSBY

Haugland Amber965-4066
Coleman Jennifer965-3994
Tammy's Mobile Massage965-8266

MARMON

Poeckes Steven826-4361

McGREGOR

Byron Julia546-8201

ROUND PRAIRIE

Berry Colin & Savannah875-6261
Dubie Nick875-2366

TIOGA

Roloff Janna664-2156
Tioga Historical Society664-6872

If you plan to begin any project that involves digging, such as building a patio, putting up a fence, or planting bushes and trees, remember to call 811 before work begins. **Every digging job requires a call to 811 to have underground utility lines marked.**



In some cases, lines are buried close to the surface and could easily be damaged by even shallow digging, resulting in service interruptions to your neighborhood. When you call, simply tell the operator where you're planning to dig and what type of work you'll be doing.

The affected local utilities will send a locator to your property, free of charge. Then you'll know what's below and be able to dig safely. As one of your local service providers, NCC thanks you in advance for your cooperation!

NCC TV Video Notification

The FCC requires that as a Video TV provider, NCC must notify customers annually of the following information:

- NCC provides Video TV services to customers in the exchanges of Alamo, Bowbells, Columbus, Crosby, Epping, Flaxton, Grenora, Lignite, Marmon, McGregor, Noonan, Powers Lake, Ray, Round Prairie, Tioga and Wildrose.
- Video packages available include: Economy Package for \$47.49/mo., Basic Package for \$96.55/mo. and Expanded Basic with HD channels and access to one HD set-top box for \$122.49/mo. A set-top box is needed for each TV and are leased for \$5.95/mo. You must subscribe to the Basic package in order to subscribe to the Expanded Basic package. Premium Packages are as follows: HBO - \$17/mo., Cinemax - \$13/mo., Starz/Encore - \$11/mo. and Showtime - \$10.99/mo. DVR feature is \$9.95/mo. Pay-Per-View options, NFL RedZone and Whole Home DVR service are available with Advanced TV. Current pricing can be found on the NCC website at www.nccray.com. Pricing does not include franchise, FCC fees and taxes.
- Installation is \$25.00, plus the costs of any additional equipment and time spent installing this equipment.
- Instructions on how to use our Video service is provided to customers by an NCC technician at the time of installation. Additional information about the equipment can be found online at www.nccray.com.
- Channel line-ups are available on the NCC website at www.nccray.com.
- Customers with billing questions or complaints in regards to billing, signal quality, equipment issues, etc. can contact NCC by calling 568-3331 during normal business hours or by emailing ncc@nccray.com.
- Information on the set-top box, DVR and universal remote that NCC utilizes with our Video system can be found on our website at www.nccray.com. These manuals will provide information about the compatibility with your TV, VCR or any other system you may be using. Additional universal remotes are available for purchase at NCC, but may also be purchased at any local retail outlet that sells TV equipment.
- To protect our customer's information, NCC adheres to an authentication procedure before information is shared and/or changes are made to accounts.



photo by Jerry Walter

JUNE 2020



NOTE

Annual Meeting Postponed:

The NCC Annual Meeting of Members has been postponed. We will advertise as soon as the new date and details are finalized.



COVID-19 Operations Update

Like you — and everyone in our nation and across the world, NCC is watching the news about COVID-19 carefully and looking to local and state authorities for guidance in how to keep our employees and customers safe. As an essential business, we never stopped serving customers, but we did modify our daily operations. We are now ready to begin returning to normal operations and want to provide you with information on what that means to you.

Onsite Installation and Repair:

JCS, the contractor for NCC is scheduled to return to the area in June and begin fiber cutovers at the premise in the town of Powers Lake and the Flaxton exchange. The CSRs have been calling customers involved with the project to schedule these cutovers.

Additionally, NCC technicians have begun doing some installation and repair inside the premise on a limited basis. Since these technicians will need to enter your home or business, they'll wear a mask and gloves, and maintain a safe six-foot distance from you. Technicians will be required to complete a daily screening which includes taking a body temperature and answering a questionnaire. If you are not comfortable having them in your home, we are happy to check back with you at a later date. Prior to your scheduled installation, customers may receive a call to confirm the appointment and answer a set of screening questions to ensure the safety of our employees entering homes and businesses.

Pledge Extended Through June 30th:

NCC signed the FCC's Keep American Connected Pledge which has been extended. We are committed to keeping our members connected and will not terminate service for late payments through June 30th. At that time we will work through how to handle those typically disconnected for non-pay. Please call us if you have questions regarding how your account may be handled after June 30th.

Network Update:

Over the past few months, our network has seen some of the highest use of bandwidth. We're proud to report that the network was able to handle the increase in traffic with ease, allowing customers to work, learn, and play from home. If your service is not meeting your needs, please reach out and we'll do everything we can to improve your Internet connections and/or other services.

Thank you for your support as we continue to monitor the situation and make adjustments. Our employees are committed to serving our community with excellence, and we're encouraged by the positive feedback we've been getting from you, our customers. We're in it together. If you have any questions or concerns, please contact us at 568-3331 or ncc@nccray.com.

Happy Father's Day
on June 21st

Report Trouble: 611

Email: ncc@nccray.com

Ph: 701-568-3331 or 800-245-5884

Directory Assistance: 411

Call Before You Dig: 811

Newsletter Editor: Angela Schepp

Design: lori@leutzgraphics.com

Business Hours: M-F 8am to 5pm.

NCC Message Center will take calls outside of these hours.

Make a payment anytime by using Secure Pay 1-888-816-8068 or SmartHub www.nccray.com or download the app

www.nccray.com 701-568-3331



WiFi connects you to loved ones near and far. No matter the distance you can depend on NCC's internet and WiFi to keep you in touch.

CONNECT TODAY!



701.568.3331 | NCCRAY.COM

Non-Discrimination Statement:

Northwest Communications Cooperative is the recipient of Federal financial assistance from the U. S. Department of Agriculture (USDA). The USDA prohibits discrimination in all its programs and activities on the basis of race, color, national origin, age, disability, and where applicable, sex, marital status, familial status, parental status, religion, sexual orientation, genetic information, political beliefs, reprisal, or because all or a part of an individual's income is derived from any public assistance program. This institution is an equal opportunity provider and employer. To file a program discrimination complaint, complete the USDA Program Discrimination Complaint Form, AD-3027, found online at http://www.ascr.usda.gov/complaint_filing_cust.html and at any USDA office or write to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992 (English) or (800) 877-8339 (TDD) or (866) 377-8642 (English Federal-relay) or (800) 845-6136 (Spanish Federal-relay). Submit your completed form or letter to USDA by: (1) mail: U.S. Department of Agriculture, Office of the Assistant Secretary for Civil Rights, 1400 Independence Avenue, SW, Washington, D.C. 20250-9410; (2) fax: (202) 690-7442; or (3) email: program.intake@usda.gov.

FRS Winner

NCC is pleased to announce that **Danika Knox** is the recipient of a \$2,500 college scholarship from NCC and the Foundation for Rural Service (FRS). The FRS announced that it has awarded \$87,000 in scholarships to 34 students from rural communities served by members of NTCA–The Rural Broadband Association. The FRS Scholarship Program awards one-time scholarships to students from across rural America for their first year of college, university or vocational-technical school. Each student is sponsored by an NTCA member company.

“We are thankful to be able to offer this program for area students and to show our support for the youth living in the communities we serve,” said Jeremy Becker, NCC GM/CEO. “It is a source of tremendous pride for us to be able to sponsor a winner. NCC congratulates Danika and we wish her luck in her future endeavors.”

Danika Knox, daughter of Sarah and Donald Knox, is a senior at Ray High School. She plans to attend the UND this fall to pursue a degree in Biology and Pre-med. See page 3 for Danika's bio.

“It is a privilege for FRS to have a small role in supporting the continued education of these students through our scholarship program,” said FRS Executive Director Pam Becker. “Every applicant was impressive and demonstrated a deep knowledge of and dedication to their rural communities. We thank all our donors for making this scholarship program possible year after year.”

A full list of scholarship awardees and the NTCA member companies who are partnering with FRS to make the funding possible is available at www.frs.org/programs/youth-programs/scholarships.

Like us on Facebook at facebook.com/northwestcommunications



NCC Capital Credits

Doing Business With Your Cooperative!

As a cooperative, NCC allocates annual operating margins, or profits, to members receiving service during the year. These margins (revenue in excess of expenses) are allocated using a proportional ratio (using the dollar amount of service that each member purchases in a year compared to the total service purchased by all members) and are called capital credits. They are used by NCC for operating funds and when deemed financially possible, NCC's board of directors vote on dispensing capital credit funds back to the members through a retirement. Capital credits are not available to members as cash until the NCC Board of Directors authorizes their retirement. They vote on an annual basis whether or not to retire a certain percentage of the accumulated capital credits. As a member, your capital credits continue to accumulate even though the general retirements are not made.

NCC cooperative members will soon be mailed your annual allocation statement, which provides the total amount of capital credits earned for doing business with NCC. This statement is for your records only, and no further action is required.

If you cease to purchase services from NCC, please keep us informed of your address in future years. This will enable us to forward payment when the capital credits are retired for the year or years of your membership.

PLEASE REMEMBER:

- Capital Credit Allocation Statement is not a bill. You do not owe those amounts.
- These amounts are NOT now payable and do not represent cash, but rather your equity in NCC.
- You cannot apply these amounts to your bill.

Your cooperative began with a mission to provide telecommunication services to people in northwest North Dakota. We are committed to continue that mission to keep you connected.

MEET NORTHERN CHARM BOUTIQUE

In our new community inspired video series at: nccray.com/NDROOTS



NCC Scholarship Winners

2020 Arthur S. Johnson Scholarship:

Due to no applicants for the 2020 Kenneth Lund Jr. Scholarships, both scholarships went to Arthur S. Johnson Scholarship applicants.

Danika Knox, daughter of Sarah & Donald Knox, has been actively involved in volleyball, softball, Future Business Leaders of America, Student Council, Choir, Youth Group, and National Honor Society. Danika has served as the North Dakota FBLA State Parliamentarian, SYAC for NDFU, and Ray High School Student Council Vice President. She is a two-time State qualifier for choir, a four time National FBLA qualifier, and an honor roll student since 7th grade. Danika has been a class officer every year and this year holds the position of class vice president. She has also been an FBLA chapter officer her junior and senior year. She has received two awards in volleyball; region tournament team and all district team. Danika has been active in her school and community throughout high school. She plans to attend the University of North Dakota this fall to pursue a degree in Biology and Pre-med.

Addyson Eriksmoen, daughter of Ross “Chico” & Tonia Eriksmoen, has been actively involved in hockey, track, volleyball, softball, Future Business Leaders of America, Family, Career and Community Leaders of America, Student Council, National Honors Society, and Assembly of God Youth Group. She has had the opportunity to serve in leadership positions among several of these activities such as, hockey, volleyball, FBLA, Student Council, and youth group. Addyson has won many awards in hockey, volleyball, FBLA, and FCCLA. She has been an A Honor Roll student since seventh grade and graduated as valedictorian of her class. She is very passionate about her involvement and community service, and has loved working as a lifeguard at the Crosby swimming pool and as a teacher at Crosby Kids Daycare. Addyson plans to attend Bismarck State College to obtain an Associate Degree in Pre-Radiology Technology, with future plans of earning a higher degree in this field at the University of Mary or the University of North Dakota.

Brittney Kuklis, daughter of Christopher & Catherine Kuklis, was actively involved in volleyball, basketball, Future Business Leaders of America, Student Council, Academic Olympics, drama, speech, band, choir, yearbook, and LifeSmarts throughout her time in high school. She has had many opportunities to serve in leadership positions in each of these extracurriculars. Brittney has served as the Burke Central FBLA President and Secretary, as well as a team captain for both her volleyball and basketball teams. Brittney has qualified for National FBLA twice and has received 10th in the nation in Computer Applications. She has been an honor student throughout her entire high school career. In the fall, Brittney plans on attending Minot State University for a degree in business.

Samantha Ledahl, daughter of Brian & Tami Ledahl, was involved in band, choir, volleyball, basketball, student council, National Honor Society, 4-H, FFA, youth group, and Close-Up. During her senior year, she was a co-captain of the MonDak Thunder girls’ basketball team, the president of the school student council, National Honor Society, and local 4-H club, and the student delegate for her school’s Career & Technical Education Committee and School Board. Samantha is the recipient of All-Conference, All-Defense, and Academic All-State honors in both volleyball and basketball. She has been on the All-‘A’ Honor Roll since 7th grade, qualified for the Regional Science Fair three times, and won dozens of Grand Champion and Reserve Champion awards at the Williams County Fair. Samantha plans to attend UND for a B.A. in Political Science and then the UND School of Law for her J.D. degree with hopes to become a lawyer.

2020 Kenneth Lund Jr. Scholarship:

Kaden Pederson, son of Darren & Dana Pederson, has been actively involved in football, basketball, golf, Future Business Leaders of America, National Honor Society, Close-Up, and Student Council. During his senior year he has served as his local FBLA chapter president, National Honor Society chapter president, student council president, Letterpersons president, and president of the senior class. He has also qualified and attended the national FBLA conference the past two years and will do so again this year. He was an All-Region golfer his junior year, received the North Dakota Academic All-State Honorable Mention and has been on the honor roll throughout high school. Kaden plans to attend North Dakota State University in the fall for Radiologic Sciences.

Ethan Bakken, son of Grady & Traci Bakken, was actively involved in cross country, basketball, track, speech, and Future Business Leaders of America. Ethan was a captain for cross country since his sophomore year and a distance captain for track in his senior year. In the spring of 2018, Ethan earned fifth place at the State Class B Speech meet for radio broadcasting. Ethan enjoys spending his time working on the family farm, hunting, hanging with friends, and being an active member on the Lignite Volunteer Fire Department. He plans to attend Bismarck State College in the fall to earn a degree in Agronomy.



Danika Knox
Ray High School



Addyson Eriksmoen
Divide County High School



Samantha Ledahl
Grenora Public School



Brittney Kuklis
Burke Central High School



Kaden Pederson
Tioga High School



Ethan Bakken
Burke Central High School