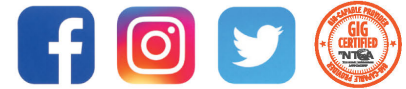




photo by
Naudia Watterud

RINGER

AUGUST 2020



NCC
www.nccray.com

INTERNET—DO THE IMPOSSIBLE!
WITH BACK TO SCHOOL SAVINGS.



Can your internet keep up with the demands of the new normal, like working from home and eLearning? Let NCC help with back to school savings on internet only options, no phone line required.





Sam Bontrager

New Employee

NCC recently welcomed Sam Bontrager as the newest Construction Utility employee. He joined us shortly before the COVID-19 pandemic started so it has been a different type of onboard to a new job, to say the least. He is originally from Michigan

and been living in Ray for five years. He lives in Ray with his girlfriend, Kaitlyn, and their son, Maverick. We are happy to have Sam here and hope you will also welcome him if you see him out and about in your area!

NCC Construction Season

Construction season at Northwest Communications Cooperative (NCC) usually begins in April and is busy until the snow arrives in the fall. This is what the NCC construction department is up to if you see them in your area:

- Locating our fiber optic facilities that reside within residential or commercial projects called into the statewide 811 One Call system. On occasion, over 100 tickets per day will come into NCC that need to have our facilities located for a project to begin.
- Moving outside plant facilities that fall within city, county and state road improvements.
- Engineering, staking/white flagging, GPS installed fiber optic cable and inspecting clean-up at new residential and commercial locations.
- Maintaining outside plant facilities.
- Removing equipment that is no longer in service, including all the pedestals that held copper cable before fiber optics was used to provide telecommunication services.
- Following a contractor for clean-up of anything that has settled or weather has caused to need additional work.

The construction department at NCC also gets involved in most internal construction and maintenance projects at NCC.

A reminder to anyone who is looking to do construction work at a new location, to call to order telecommunication services as soon as possible so that we can get you on the construction list. Please plan ahead and call us early so that we can best try to accommodate you.



Should you drop your landline?

Let our experts help talk you through the decision. Call 568-3331 today!

Covid-19 Impact on Live Sports

We know you miss live sports on TV and so do we. We understand your frustration and are fighting for networks and leagues to do the right thing and give refunds for the sports they are failing to deliver. This situation is very complicated.

The sports leagues have to figure out how many games they'll be able to play for the networks to air. If the leagues end up playing most of the postponed or canceled games, they aren't likely to give any refunds.

Please understand that our customers pay us, we pay the networks, and they pay the leagues. Any decision to offer refunds to our customers will need to start with the leagues and those networks that carry live sports. As you can imagine, this will take months to resolve.

We're on your side and are fighting for the networks to refund you for the live sports they are failing to deliver.

We appreciate that you're our customer. We will continue to fight on your behalf in this situation. Updates on the situation can be read by going to tvonmyside.com.

100% Fiber Network Celebration!

We are scheduled to finish our Fiber to the Home (FTTH) project this fall. This project which began over 10 years ago has future proofed our network to ensure that all members have access to state-of-the-art technology. Watch for details on the 100% Fiber Celebration!

EVERY TOUCHDOWN FROM EVERY GAME SUNDAY AFTERNOONS



Only \$49.95 for the NFL Season!

Must sign up on an annual basis.



COMING SOON

NCC Video
Streaming TV

More details to be
announced soon!

NCC Video Series – NDROOTS:

The Rooted Home, Crosby ND

We're excited to share our next NDROOTS spotlight: The Rooted Home. The area we serve is a special place with remarkable people. Our families, friends and neighbors make up the community we call home. These are the people, like you, that make our communities a rich and vibrant place to live. We're proud to share their stories, and to be part of yours.

NDROOTS is all about making connections! And it's doing just that, we couldn't be more excited that KX News interviewed us to share the details regarding the business spotlight video series, NDROOTS. It aired on KX News on Saturday, July 4th. You can see the clip by visiting their Facebook page.

MEET THE ROOTED HOME

In our new community inspired
video series at: nccray.com/NDROOTS

NDROOTS



Brittany Sparks, a young entrepreneur, owns and operates The Rooted Home. If gifts, fresh floral and plants are on your springtime and summer list, you'll love what The Rooted Home has to offer. Brittany speaks to being part of a small community, shopping local and getting to know her customers. Learn how you'll be welcomed at The Rooted Home.



New Telephone Listing

NOONAN

Adams William Brent..... 925-5550



2021 Photo Contest!

**NOTE: Entry Deadline
is October 1st**

Start taking pictures today!

We are in search of special photographs that depict the beauty of our area for the 2021 NCC Calendar. Entering our free photo contest is easy!

Simply mail entries to: NCC

Attn: Angela Schepp
PO Box 38
Ray, ND 58849

Or email your entries to:

ncc@nccray.com

In the subject line include:
Photo Contest 2020

All photos submitted are being showcased on our Facebook page at:
www.facebook.com/northwest-communications.

Like our page today!

HBOmax
WHERE HBO MEETS SO MUCH MORE

Not all titles available at launch

Introducing HBO Max

Where the best shows and movies come together to form one extraordinary entertainment experience. You'll get HBO channels and HBO On Demand plus the new HBO Max app - a new way to stream everything on HBO with so much more.

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Notes

- **Dial 811 BEFORE doing any digging!**
It's the LAW.
- **Effective July 1, 2020**, the FCC increased the Federal Universal Service Charge (FUSC) from 19.6% to 26.5% for Telephone line charges. This change will be reflected on your August bill as follows: for residential Telephone line service the charge will increase from \$1.27 to \$1.72, single business line will increase from \$1.86 to \$2.52, and multi-line business line will increase from \$2.39 to \$3.23. Please call NCC at 568-3331 with any questions.
- **NCC will be closed on Monday, September 7th** in observance of Labor Day. After hours support will be handling any troubleshooting calls and can be reached by calling our office number at 568-3331. Employees are on call for any emergency outages.



Report Trouble: 611
Email: ncc@nccray.com
Ph: 701-568-3331 or 800-245-5884
Directory Assistance: 411
Call Before You Dig: 811
Newsletter Editor: Angela Schepp
Design: lori@leutzgraphics.com

Business Hours: M-F 8am to 5pm.
NCC Message Center will take calls outside of these hours.

Make a payment anytime by using Secure Pay 1-888-816-8068 or SmartHub www.nccray.com or download the app