

HOW TO READ YOUR BILL

PAGE 1

NCC PO BOX 38
Ray ND 58849-0038
701-568-3331
www.ncrcray.com

BILL AT A GLANCE 03/01/2019

Your Name

BALANCE FROM LAST BILLING		537.84
PAYMENTS RECEIVED	02-08	537.84CR
BALANCE INTO BILLING		.00

SUMMARY BY SERVICE TYPE

Telephone	6.15
ADSL	5.00
CATV Charges	38.24
Other Fees & Charges	17.20
Other Services	5.03
NORTH DAKOTA LONG DISTANCE	5.02
DELUXE BUNDLE	149.54
Security	42.58
CURRENT BILLING AMOUNT	269.76

Total Due: Please Pay This Amount 269.76

TELEPHONE NO: (701)123-1234 ACCOUNT NO:

Previous Bill	Payment/Adj	Current Billing	Total
\$537.84	\$537.84CR	\$269.76	\$269.76

MESSAGE CENTER

FOR BILLING INQUIRIES CALL: (701)568-3331

PAYMENTS RECEIVED AFTER 02:25 ARE NOT POSTED TO THIS STATEMENT

WE APPRECIATE THE PROMPT MANNER IN WHICH YOU HAVE PAID YOUR ACCOUNT

Call Sheri at NCC if you would like any changes to your listing for the 2019-2020 printed telephone directory.

NCC Scholarship applications are due by 5:00 p.m. on Friday, March 15th.

Daylight Savings Time begins on Sunday, March 10th at 2:00am. Remember to turn your clocks ahead one hour.

Play the NCC March Mania Challenge! Visit nccray.com to participate in our FREE NCAA Basketball contest!

Please return lower portion with your payment...retain upper portion for your records

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Check for Address Change

Payment Due	Total Due
03/15/2019	\$269.76
Enter Amount Paid	

03/01/2019 000110

Your Name
ACCOUNT NO. 123456
TELEPHONE NO. (701)123-1234

D

1 2 SP 0.650
Your Name
Address
City, State, Zip

C-1 P-1 5 1

#

NORTHWEST COMMUNICATIONS COOP.
PO BOX 38
RAY ND 58849-0038

365260000026380070166420270000269762

A. The Bill Header Section is a quick way to look at your previous and current due along with any payments or adjustment that had occurred in the past period.

B. Your summary for each type of service and charge associated will display in the "Bill at a Glance" column. Please note, your Current Billing amount may be different from the Amount Due, based on prior payment history. If payments were made since your last billing statement they may appear here based on the date received.

C. The Message Center is a good location to check for important notices from us. We also encourage you to register your email with Smarthub, our online account management system.

D. Please tear off the remittance stub and include with your payment. Please do not attach the payment to the stub.

NCC bills in advance and services are pro-rated from the day the service is installed. For example, if your installation occurred within the middle of the month, you could see one full month of service, plus the additional number of days of service from the previous month reflected on billing.

HOW TO READ YOUR BILL (CONT.)

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PO BOX 38
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E

Your Name
ACCOUNT NO: 123456
TELEPHONE NO: (701)123-1234
BILL DATE: 03/01/2019
Page: 2 of 5

MONTHLY USAGE FOR TELEPHONE NO: (701)123-1234

Description	Date	Quantity	Amount
BALANCE INTO BILLING			
			.00
Telephone			
	03/01-03/31		
VOICE M RES			
CALL WAITING		1 @	2.00
SPEED CALL		1 @	2.00
CALL ID ON CWT			
WIRE MAINT			
FEDERAL TAX		1 @	1.50
NORTH DAKOTA STATE TAX			.28
WILLIAMS COUNTY TAX			.06
TIOGA CITY TAX			.14
Telephone SUBTOTAL			6.15
Other Fees & Charges			
	03/01-03/31		
*FEDERAL UNIVERSAL SERVICE CHG RESIDENT		1 @	1.30
*FED SUB LINE RES/SINGLE		1 @	6.50
*TELECOMMUNICATIONS RELAY SERVICE FUND		1 @	0.04
*E 911 CHARGE - WILLIAMS COUNTY		1 @	2.00
FEDERAL TAX			.23
NORTH DAKOTA STATE TAX			.39
WILLIAMS COUNTY TAX			.08
TIOGA CITY TAX			.20
Other Fees & Charges SUBTOTAL			10.74
Other Services			
	03/01-03/31		
CALLER ID - NAME AND NUMB		1 @	4.50
FEDERAL TAX			.14
NORTH DAKOTA STATE TAX			.23
WILLIAMS COUNTY TAX			.05



F

PLEASE INDICATE CHANGE OF ADDRESS/PAYMENT HERE

Address _____
 Delivery Address _____
 City _____ State _____ Zip _____

Credit Card Payment

VISA MasterCard DISCOVER American Express

Name on Card _____
 Card Number _____
 Expiration Date _____ CSV Number _____
 Signature(required) _____

ACH/EFT Payment

Checking Savings

Name on Bank Account _____
 Bank Account Number _____ Routing Number _____
 Bank Name _____
 Signature(required) _____

If you would like your payment to recur every month, please contact our office.

E. The Monthly Usage section of the bill can be used to further explain charges associated with each service. Charges will be itemized for each type of service. It's important to note the dates of service here, as any pro-rated amounts will appear here.

F. With this form you can sign up to have your monthly payment automatically deducted on the 12th of each month from your checking account or a debit or credit card. If this date falls on a holiday/weekend, payment is made the following business day. Please complete the form and return in the envelope provided with a voided check. Please allow 30 to 60 days for automatic deductions to begin. If you prefer to have your payment made on a date different than the 12th of each month, you can Add or Schedule a payment on a specific date through the SmartHub customer portal. **NOTE: If you sign up for automatic withdrawal and do not want to receive a paper statement, please notify us of that option.**

HOW TO READ YOUR BILL (CONT.)

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PO BOX 38
Ray, ND 58849-0038
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Your Name
ACCOUNT NO: 123456
TELEPHONE NO: (701)123-1234
BILL DATE: 03/01/2019
Page: 3 of 5

MONTHLY USAGE FOR TELEPHONE NO: (701)123-1234

Description	Date	Quantity	Amount
TIOGA CITY TAX			.11
Other Services SUBTOTAL			5.03
DELUXE BUNDLE	03/01-03/31		146.97
*RESIDENCE LN			
FCC FEE			
FTTH STANDARD 25M			
ADVANCED TV EXPANDED PACKAGE			
FEDERAL TAX			.67
NORTH DAKOTA STATE TAX			1.12
WILLIAMS COUNTY TAX			.22
TIOGA CITY TAX			.56
DELUXE BUNDLE SUBTOTAL			149.54
(701)123-1234 TOTAL			171.46



SUMMARY FOR: (995)664-0022

ADSL	03/01-03/31		
WIFI FEE	1 @	5.00	5.00
ADSL SUBTOTAL			5.00
Other Fees & Charges	03/01-03/31		
SECUREIT PLUS	1 @	5.95	5.95
NORTH DAKOTA STATE TAX			.30
WILLIAMS COUNTY TAX			.06
TIOGA CITY TAX			.15
Other Fees & Charges SUBTOTAL			6.46
(995)664-0022 TOTAL			11.46



SUMMARY FOR: (996)664-0022

CATV Charges	03/01-03/31		
ADVANCED TV DVR	1 @	9.95	9.95
NCC CHANNEL MAP			
STARZ/ENCORE PACKAGE IPTV	1 @	11.00	11.00
LOCAL BROADCAST FEE	1 @	16.05	16.05
ADVANCED TV BASIC FRANCHISE FEE	1 @	2.24	2.24
ADVANCED TV STANDARD BOX			
CATV Charges SUBTOTAL			39.24
(996)664-0022 TOTAL			39.24



SUMMARY FOR: (997)664-0002

Security	03/01-03/31		
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G. On each of the pages you will notice the subscriber account information in the upper right hand corner of the statement. Please ensure that this information is correct.

H. You may notice telephone numbers associated with other services. These numbers help us make associations to the services within our billing system and are not working telephone numbers.

HOW TO READ YOUR BILL (CONT.)

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		PO BOX 38 Ray ND 58849-0038 701-568-3331 www.ncrcny.com	Your Name ACCOUNT NO: 123456 TELEPHONE NO: (701)123-1234 BILL DATE: 03/01/2019 Page: 4 of 5			
MONTHLY USAGE FOR TELEPHONE NO: (701)123-1234						
Description	Date	Quantity	Amount			
ALARM NET		1 @	1.00			
SECURITY MONTHLY MONITORING DEL/PREMIUM		1 @	38.25			
NORTH DAKOTA STATE TAX			1.96			
WILLIAMS COUNTY TAX			.39			
TIOGA CITY TAX			.98			
Security SUBTOTAL			42.58			
(997)664-0002 TOTAL			42.58			
*Essential Services are indicated by an asterisk. Failure to pay these services may result in your telephone service being disconnected.						
SUB-TOTAL			284.74			
NORTH DAKOTA LONG DISTANCE TOTAL CHARGES			5.02			
CURRENT BILLING AMOUNT			289.76			
Total Due: Please Pay This Amount			289.76			
The carrier you have chosen for your long distance (Intl/LATA) calls is NDL. The carrier you have chosen for your long distance (Intl/LATA) calls is NDL.						
NORTH DAKOTA LONG DISTANCE USAGE FOR TELEPHONE NO: (701)123-1234 CONTACT NCC FOR INFORMATION 1(701)568-3331						
INDICATOR LEGEND						
TC	TYPE OF CALL	TC	TYPE OF CALL			
DD	DIRECT DIAL - DAY RATE					
NORTH DAKOTA LONG DISTANCE DETAIL OF ITEMIZED CALLS						
DATE	COINT	TC	TO PLACE AND NUMBER	MIN	AMOUNT	
01-16	6:16pm	DD	ATLANTA NE GA 770 316 5437	1.0	.10	
01-16	6:16pm	DD	ATLANTA NE GA 678 824 9060	1.0	.10	
01-16	6:17pm	DD	CEDARTOWN GA 678 246 0604	1.0	.10	
01-16	6:17pm	DD	MINOT ND 701 839 7153	3.0	.45	
01-20	1:28pm	DD	ATLANTA NE GA 770 316 5737	1.0	.10	
01-20	1:29pm	DD	CEDARTOWN GA 678 246 0604	2.0	.20	
01-21	9:30pm	DD	MINOT ND 701 839 7153	2.0	.30	
01-28	5:45pm	DD	MINOT ND 701 839 7153	1.0	.15	
01-28	7:56pm	DD	ATLANTA NE GA 770 316 5737	1.0	.10	
01-28	7:56pm	DD	CEDARTOWN GA 678 246 0604	4.0	.40	
01-29	10:27am	DD	MINOT ND 701 839 7153	3.0	.45	
01-30	6:56pm	DD	MINOT ND 701 839 7153	1.0	.15	
02-03	12:51pm	DD	MINOT ND 701 839 7153	4.0	.60	
02-07	11:32am	DD	WILLISTON ND 701 572 5371	2.0	.30	
02-07	11:34am	DD	WILLISTON ND 701 572 5371	2.0	.30	
02-07	12:41pm	DD	MINOT ND 701 839 7153	1.0	.15	
					Subtotal	3.95

I. If you selected a North Dakota Long Distance carrier with NCC, the long distance detail legend will help to identify the type of call that was made from your phone as well as any Optional Calling Plans that were applied to the call. This section will also display the monthly recurring charge from your Optional Calling Plan (if any) and your carrier rates. If you subscribe to our unlimited LD you will not have call detail for these calls. Please contact our office if you may need a call detail.

J. Toll detail is provided to you in this section. Calls are rated based on your Optional Calling Plan (if any) and your carrier rates. If you have specific questions about long distance, please call our office.

K. The bottom of each call detail page will have a subtotal listed for the calls made the final page will display the total of all long distance charges and the taxes applied (if applicable).

L. Explanation of Other Fees & Charges on Your Bill

Federal Universal Service (USF) Charge: A monthly, per-line surcharge assessed to the customer to recover NCC's contribution to the Federal Universal Service Fund. This fund supports telecommunications and information services in schools, public libraries, and rural health-care facilities. The fund also subsidizes local service to high-cost areas and low-income customers. The FCC regulates this charge and it is reviewed quarterly as a percentage of your total monthly telephone charges based on Single Line User – Residential or Business, or Multi Line Business.

Federal Subscriber Line Charge (SLC): A flat, monthly charge established by the FCC to partially reimburse telephone service providers for the cost of construction and maintaining the local network. This charge is applied to all customers who have telephone lines in their home or business and is determined based on if the customer is residential or business single-line or business multi-line.

Telecommunications Relay Service Fund: A flat, monthly fee used for providing special needs equipment, facilities and services for people who are deaf to use the telecommunications network. The requirements for collecting and remittance of the fees are state specified and mandated by state law.

E911 Charge: The 911 Emergency Service Fee is a charge imposed by the county in which the customer resides to finance Enhanced 911 services to citizens. It is a per-line flat, monthly fee determined by each county and is mandated by State law.

Access Recovery Fee (ARC): The FCC established this charge to transition a portion of the costs of providing service in high cost areas to the end user customer. The ARC is only applicable to companies with rates at a certain level. NCC's rate for local residential telephone service are at a level that the ARC is not required. Business customers do still get assessed this charge as a flat, monthly fee.

Federal, State, County and City Taxes: Taxes assessed as a percentage of each customer's telecommunication purchases as mandated by each state, local and federal requirements.

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		PO BOX 38 Ray ND 58849-0038 701-568-3331 www.ncrcny.com	Your Name ACCOUNT NO: 123456 TELEPHONE NO: (701)123-1234 BILL DATE: 03/01/2019 Page: 5 of 5		
NORTH DAKOTA LONG DISTANCE DETAIL OF ITEMIZED CALLS					
DATE	COINT	TC	TO PLACE AND NUMBER	MIN	AMOUNT
02-08	7:23pm	DD	MINOT ND 701 839 7153	1.0	.15
02-09	11:17am	DD	MINOT ND 701 839 7153	2.0	.30
FEDERAL UNIVERSAL SERVICE CHARGE 20% of 1.10					.22
N DAKOTA TAX ADJUSTMENT 2.50% of 4.62					.12
18 CALL(S) FOR 30.0 MINUTE(S)					
NORTH DAKOTA LONG DISTANCE SUBTOTAL					4.74
NORTH DAKOTA STATE TAX					.17
WILLIAMS COUNTY TAX					.03
TIOGA CITY TAX					.08
NORTH DAKOTA LONG DISTANCE TOTAL ITEMIZED CH					5.02

****Your bill may vary from the samples provided. You may see additional pages based upon usage or the number of services on your account. If you have specific questions, please call our office.**