



NCC Battery Backup Disclosure

Backup Power for Home Phone Service during Power Outages

A backup power supply (battery) is required for your digital voice service to be in service in the event of a power outage. A backup battery will allow regular corded land line phones to work during a power outage and to maintain the ability to connect to 911 emergency services.

Purchase and Replacement Options

NCC provides (1) battery back up at no extra charge, which should provide up to 8 hours of emergency service. If more backup power is desired, additional backup battery are available directly from NCC for purchase. Customer will be responsible for costs to install and replace any additional batteries.

Testing and Monitoring

Please call our office if you have any questions at 701-568-3331 or visit: nccray.com/terms-conditions for more information.