



CSS Default Feature/Star Codes

Overview

This article goes over all the Star Codes, Feature Codes, and Prefixes available to all SIP devices on the platform. There is no special programming needed to utilize these features/codes.

Star Codes

Star Code	Feature	Description
*02	Wake-Up Call	When dialed, user can configure a wake up call
*31	Deactivate Forward Busy	Deactivate Call Forwarding when user is "Busy"
*32	Deactivate Forward No-Answer	Deactivate Call forwarding when users ring timeout is hit
*39	Domain Pickup	Will pick up any actively ringing call on the domain
*41+Number	Set Forward Busy	Set Call Forwarding destination for when user is "Busy" (Ex. *4112148885565)
*42+Number	Set Forward No-Answer	Set Call Forwarding destination for when users ring timeout is hit (Ex. *4212148885565)
*44	Sign in to Hot Desk	Signs user into a device when configured for Hot Desking
*45	Log out of Hot Desk	Logs user out of a device when configured for Hot Desking
*51	Log in to Queue	Sets a user online in all queues they are associated with
*52	Log out of Queue	Sets user offline in all queues they are associated with